

CANCELLATION POLICY FOR COSMETIC SURGERY

When you ask us to schedule surgery for you, we must do several things, long before the day of your surgery:

1. Reserve the operating room.
2. Order and pay for any surgical supplies or implants that are needed for your surgery.
3. Secure the necessary specialized surgical nurses and surgical technicians that will be needed, and/or provide coverage to free them up from their other responsibilities.
4. Arrange anesthesia coverage for your case. We must guarantee that we will pay them for this time, whether or not you have surgery.
5. Prepare the required equipment and sterilize the necessary instruments.
6. We must turn down every other patient who wants surgery on the day and time we have reserved for you.

Because of these financial and time commitments we must make, we ask that you be definite about your desire for surgery and be certain that you have the funds available before asking us to schedule your surgery. Following is our cancellation policy:

- If it becomes necessary for you to cancel your surgery within 7 days of surgery, a cancellation fee of \$1000.00 will be charged (in addition to your non-refundable deposit).
- If it becomes necessary for you to cancel your surgery two weekdays (Monday-Friday) or less before your surgery, a cancellation fee of 50% of the total price of the surgical procedure will be charged.
- **If cancellation is requested within 24 hours, you will lose the entire amount paid for surgery.**
- If you are a smoker and have failed to stop two weeks prior to surgery, Dr. Bruner reserves the right to cancel your procedure and the above cancellation penalties will then be applied, including an additional rebooking fee for a future surgery date.
- If your bleeding time or platelet function lab test results are too high before surgery, you will need to receive platelets the morning of your procedure in order to ensure a safe surgery without undue risk of bleeding. If your blood count is low, you may need to receive a blood transfusion before, during or after surgery. These blood products can be very costly. Spartanburg Regional Healthcare System will bill you for the cost directly, and you will be responsible for payment. This may not be covered by insurance. If you choose not to have platelets or a blood transfusion, we will have to cancel your surgery and the above penalty will apply.
- If you are financing your surgery: Do not request us to reserve a surgery date for you unless you are certain that you want to have surgery. When you ask us to reserve a surgery date for you the entire amount of the surgical fee will be processed through your financing company. If you later cancel your surgery date, we will refund to you the amount the financing company paid us, (which is much less than the amount you are financing, since the finance company takes money from us too), and the deposit listed on the other side will be deducted from this refund. If you cancel within 7 days of your surgery, the above cancellation fees will also be deducted from your refund.
- CHANGE OF SURGERY DATE: If you request us to change your surgery date, it makes a tremendous amount of work for our staff and inconvenience to other patients who must adjust their times. If your request to change dates is made more than 3 weeks before the date we have reserved for you, we will try to accommodate your request. If you call us less than 3 weeks before your surgery date, there will be an additional rescheduling fee (equal to the amount of the deposits shown on the other side of this page) that must be paid before we can reschedule your surgery. If you change your date less than 1 week before surgery, the rescheduling fee will be twice this amount.

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I have read this entire page and accept these requirements

Patient

Witness

Patient Name Printed

Date